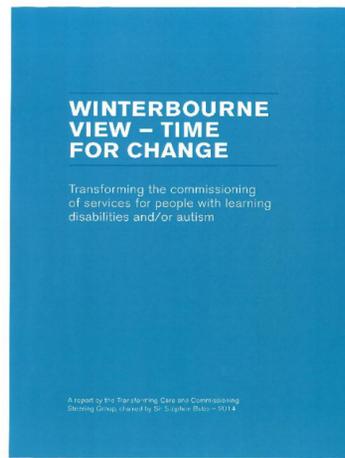


# Closer To Home: Commissioning PBS Solutions in Wales

An innovative collaboration between health, social services and the third sector has successfully provided people with learning disabilities who have behaviours that challenge with their own homes via supported living, and assisted providers to implement Positive Behavioural Support (PBS), as the current recommended, evidence-based best practice.



## Vicious Circle of Out of Area Placements



## The Closer to Home Collaboration



A key innovation is that the Health Board and three Local Authorities proactively commission to enable people with severe challenging behaviour to access supported living. This is achieved by informally pooling budgets so that revenue funding can be used more effectively to develop a local infrastructure of services competent in PBS.

Supported living brings the benefits of security of tenure and social integration together with reduction in cost to commissioners, as capital costs are carried by registered social landlords and recouped from rents paid by tenants via housing benefit.

A further innovation is that providers are contractually required to implement PBS and ensure their staff gain qualifications in PBS. Practical support is provided by NHS specialist services in terms of functional assessments, PBS plan development, bespoke staff training, positive monitoring and Periodic Service Review. In situ support is initially intensive and gradually tapers, when services become more self-reliant as their competencies increase.

Provider forums have also been established to develop organisational competencies and pooled their resources to operationalise PBS further by co-producing service standards, training material and outcome measures.

Stage 1	Stage 2	Stage 3	Stage 4	Stage 5	Stage 6	Stage 7	Stage 8	Stage 9
Assess individual need & compatibility	Finalise tenant group & detailed assessments	Appoint support provider	Property acquisition	Transitional planning	Staff training	Move in	Intensive in situ support	Review & evaluation

### Closer to Home Outcomes to date

- ✓ Strong, effective partnership
- ✓ A framework of 5 third sector support providers committed to PBS
- ✓ Increased organisational & staff competencies in implementing PBS
- ✓ 24 tenancies developed in 5 adapted ordinary houses
- ✓ 22 people returned from out of area or very costly local services
- ✓ Dramatic improvements in quality of life and reductions in CB
- ✓ Considerable annual revenue savings achieved
- ✓ Greater satisfaction expressed by families
- ✓ 24 additional supported living tenancies currently in development
- ✓ Currently planning for further people
- ✓ Good fit with Mansell Report, Welsh Government Policy, DoH recommendations following Winterbourne View, Bubb Report etc.

### Key Recommendations

1. Development of a mandatory joint, proactive commissioning and funding framework, to promote best evidence-based models of ordinary housing and PBS
2. Supported living as a key element to promote greater rights and better environments
3. Practice leadership in PBS as the key to service improvement. Access to quality training with on going mentor support plus organisational development which identifies and builds the PBS competencies required by different supporter roles are critical in achieving success.

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